

Email the mid-section to RMA@Richwayusa.com

OR Mail to this address:

PRODUCT WARRANTY AND SERVICE REGISTRATION FORM



RICHWAY & FUJI BIO INC.

Complete and return your PRODUCT REGISTRATION FORM promptly. Richway & Fuji Bio Inc. will service only those products presented with their original Richway Invoice (RI) number.

1314 South King St., Suite 520, Honolulu, HI 96814
TEL: (808)589-2800 FAX: (808)597-1651
www.richwayandfujibio.com



WRITTEN WARRANTY

We warrant to you, the original purchaser, that our products and all their parts and components are free of defects in material or workmanship. "Defects" as used in this warranty, are defined as any imperfections which impair or impede the function and use of the product.

This warranty applies under conditions of normal use. Richway & Fuji Bio Inc. shall not be liable for any incidental or consequential damages as a direct result of negligence or misuse, use on improper voltage/current, or by usage contrary to the operation instructions indicated. Disassembly, repair, or alteration, by any person other than those from an authorized service center is strictly prohibited. Any of these instances will void the warranty.

Our warranty obligation is expressly limited to the repair or replacement of parts and components from the time of purchase through the end of the warranty period stated for that product.

ANY PRODUCTS PURCHASED FROM E-COMMERCE SITES (AMAZON, EBAY, ETC.) WILL NOT BE COVERED UNDER WARRANTY.

If your products require service, please contact our customer service department at (808)589-2800.

To obtain service under this warranty, you must call the company prior to submitting your product to obtain a return merchandise authorization (RMA) number. This number is required and must be placed in a visible area on the front of the package.

In addition, you must also present or send your Richway product with a copy of the original sales slip, your charge or credit card receipt or other proof of the date of the original retail purchase of the product, to Richway & Fuji Bio Inc. at the address printed above.

Any postage, insurance, transportation or shipping costs incurred in presenting or sending your Richway product for service is your responsibility.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusion may not apply to you.

The duration of any implied warranty of merchantability, fitness for a particular purpose, or otherwise, on this product shall be limited to the duration of the applicable expressed warranty set forth above. In no event shall Richway & Fuji Bio Inc. be liable for any loss, inconvenience or damage, whether direct, incidental, consequential or otherwise with respect to this product, except as set forth herein.

LIMITED LIFETIME WARRANTIES FOR:

Alkal-Life	Amethyst Pillow
Biobelt/Poka Poka™	BIO-MAT™
Quantum Energy Pad™	Rejuvena 3000SL

* NOTE: YOU MUST KEEP A COPY OF YOUR RI (RICHWAY INVOICE) NUMBER FOR EACH PURCHASE. YOUR RI NUMBER IS REQUIRED WHEN INQUIRING ABOUT FUTURE SERVICES SUCH AS REPAIR OR TRADE-IN.



PLEASE KEEP A COPY FOR YOUR RECORDS AND RETURN THE FORM BELOW

Complete the form below and return to: Richway & Fuji Bio Inc. 1314 South King St., Suite 520, Honolulu, HI 96814 USA

CUSTOMER NAME	_____
ADDRESS	_____
CITY / STATE / ZIP	_____
SPONSOR NAME	_____
DATE OF PURCHASE	_____
PRODUCT / MODEL#	_____
SERIAL #	_____
	RI NO.

FOR CORPORATE USE ONLY

REC/D: _____

EXP: _____

CO: _____

NO: _____

SIGNATURE _____ DATE _____



Complete the form above and return to: Richway & Fuji Bio Inc. 1314 South King St., Suite 520, Honolulu, HI 96814 USA

TRADE IN RICHWAY PRODUCTS 30% OFF DIRECT EXCHANGE POLICY*

Greetings Everyone:

We are very pleased that the BIO-MAT™ is a huge success. As always, we strive for excellence by introducing new developments and enhancing our products to provide you with state-of-the-art health benefits.

There are many of you who have been with us "for the long haul". Therefore, in an effort to make sure that all members are benefiting from our new developments, we now provide PRODUCT UPGRADE OPTIONS. This upgrade applies only to Richway products with an RI (Richway Invoice) number from the original purchaser.

30% OFF DIRECT EXCHANGE POLICY*

When you trade in your old Richway products (Alkal-Life, Pillow, Biobelt™, Biomat™, Quantum Energy Pad™, Rejuvena) you will be able to purchase a new Richway product using a 30% credit from the original purchase price or product of lesser value. Trade-in transactions are 1 item to 1 item. You cannot use more than one item for trade in to receive a higher discount.

* Trade-in values for all products are as follows: No sales compensation

* Richway reserves the right to adjust policies as deemed necessary.